

SPRING 2015

# CONNECT

for Employers



## FREE EMPLOYEE SEMINARS

The VISSF team are pleased to bring you and your staff two very informative seminars prepared in conjunction with our partner Russell Investments and our host school Methodist Ladies' College.

Join us to hear Martin Kennedy, Investor Education Manager, outline key superannuation basics that will help employees save for life. Or register for the Ready to Retire seminar to learn how to transition with ease and turn retirement savings into retirement income.

**Please share this seminar information with your team as all employees are welcome to attend. We suggest booking early as places are limited.**

### Saving for Life

For super members of all ages

5.30pm

Tuesday 13 October 2015

- › Why superannuation works
- › Maximising contribution options
- › Understanding investment choice
- › Where to get help

RSVP 9 October 2015 at [www.vissf.com.au/seminar](http://www.vissf.com.au/seminar)

### Ready to Retire

Designed for members aged 50+

5.30pm

Monday 19 October 2015

- › Boosting retirement savings
- › Transition to retirement strategies
- › VISSF pension opportunities
- › Securing a retirement income

RSVP 15 October 2015 at [www.vissf.com.au/seminar](http://www.vissf.com.au/seminar)

**Venue:** Methodist Ladies' College, James Tatoulis Auditorium, 207 Barkers Road, Kew 3101 (Parking available onsite)

## IT'S EASIER ONLINE

Thank you to all employers who have registered since 1 June for VISSF's new Employer Online portal and clearing house facility SCH Online.

If you haven't yet registered, please go to **Employer Online** at [www.vissf.com.au](http://www.vissf.com.au) and follow the instructions.

Are you taking full advantage of the online benefits?

- › One login to gain access to all services including the super clearing house facility SCH Online
- › Upload one payroll file for all employees, regardless of which fund they are in
- › Make one payment using EFT, BPAY or you can set up a direct debit arrangement
- › Add, edit, terminate and re-hire employees
- › Update business contacts and address details
- › View and export employee listings and transaction history
- › Access comprehensive reporting
- › Easy to change contribution frequency
- › Displays error messages and validations for real time correction

If you need additional support, simply call our Client Services Team on **1300 660 027** between 8am and 5pm weekdays or email [super@vissf.com.au](mailto:super@vissf.com.au)



## MEET SOME OF OUR TEAM

### VISSF Client Relationship Manager

**Louise Cooke** has worked with VISSF for 17 years, the last five as senior administration manager.

Recently appointed as Client Relationship Manager, Louise engages with employers and members, as well as the VISSF Board, Fund secretary and service providers. She also monitors progress against strategic objectives.



### VISSF Marketing & Communications Manager

**Rachel Richardson** joined VISSF in April 2014, contributing her wealth of 14 years marketing experience in the financial services industry.

Her role involves the development and implementation of VISSF's marketing strategy, including product and service improvements and delivery of communications initiatives.

## DIRECTIONS FOR MEMBERS

In response to feedback and as part of our ongoing commitment to improving member communication, we have launched Directions newsletter. The new name reflects our primary objective, to help people navigate the often complex pathways of superannuation and retirement, so they can feel secure about their financial health and future.

One of the biggest barriers to achieving a successful retirement is often our own behaviour. If we can't see an immediate reward for effort, we tend to put things off or throw them in the too hard basket, which is one of the reasons people ignore or avoid dealing with their super.

So as a first step, in the Spring issue of Directions, we are encouraging members to become more active and engage with their super online, asking them to complete a few simple tasks that could make a big difference to their balance. And if they act using Member Online before 23 October, they have a chance to win a new APPLE watch valued at \$499. Full details of the promotion are available at [www.vissf.com.au/hellosuper](http://www.vissf.com.au/hellosuper)

**SEARCH & CONSOLIDATE ONLINE FOR FREE**

Members can ask VISSF to find and combine super accounts on their behalf. We do not charge members for these services:

- Search for super they've forgotten or perhaps never even realised they had. Astonishingly, there is **over \$16 billion<sup>1</sup>** worth of lost or unclaimed superannuation money in Australia; and
- Combine accounts into their VISSF account to save on fees.

1. <https://www.ato.gov.au/about-ato/research-and-statistics/in-detail/super-statistics/super-accounts-data/super-accounts-data-overview/>

See Directions at [www.vissf.com.au/newsletters](http://www.vissf.com.au/newsletters)